

Steve Higgs

1001 Talwood Drive, Apt 310
Peterborough, ON
K9J 7T3

Email: Steve@SteveHiggs.com

Web: <http://www.SteveHiggs.com>

Phone: (705) 760-2781

Education and Experience

Sir Sandford Fleming College (2004 – 2005)

- Diploma in the Web Developer program (a 12 month compressed program)
- Awarded letter of academic achievement in each semester

Employment:

<i>Present</i>	Contract Web Developer offering my skills and expertise in various Web site design and development projects as well as training and consulting for other developers, local businesses and organizations.
<i>Summer '08 to Summer '09</i>	Teacher of the Multimedia Web Development I, II, and Graphics Theory II courses at Fleming College. Duties included preparing and delivering lectures and assignments covering basic and advanced techniques using Adobe Flash, Adobe Photoshop, and other multimedia applications for web design and development.
<i>Summer '07 to Summer '08</i>	Web Design and Flash Developer with YourOnlineAgents.com. Duties included designing and developing Flash Web sites for real estate agents in the local area and across Canada.
<i>Fall 2006 to Fall 2007</i>	IT Help Desk Services at Fleming College. Duties included Help Desk operations such as technical support via phone, email, and face-to-face contact with staff and students. Other duties included client side wireless networking support, remote assistance of staff workstations, ghosting, and staff/student account troubleshooting.
<i>Summer 2006</i>	Teacher at Beacon Communications. Duties included introducing students to the basics of computer use and standard applications such as Microsoft Word, Excel, PowerPoint as well as file system structures and navigating the Web.
<i>Winter 05/06 to Spring '06</i>	Tutor at Fleming College. Duties included tutoring a special needs student in Web programming, specifically PHP and MySQL.
<i>Winter 05/06</i>	PHP developer and assistant in Search Engine Optimization for 1st-page.com. Duties included PHP and MySQL development, HTML editing, and using multiple Web site CMS systems.
<i>Fall 2004 to Fall 2008</i>	Wireless Network Administrator at Severn Court Student Residence. Duties include setup, support, and troubleshooting of wireless networks for over 300 clients.
<i>Summer 2004</i>	Administrative Assistant at Telesat Canada (Allen Park Earth Station). Duties included coordinating customer schedules with Field Service Representatives over the phone, and data entry into spreadsheets and databases.

Technical Skills

Applications:

- Adobe Photoshop
- Adobe Flash
- Web/network server software (Apache, MySQL, PHP, FTP, Microsoft IIS, and various server configurations)
- Microsoft Office (Word and PowerPoint)
- Apple iWork (Pages, Numbers, Keynote)
- Apple iMovie '08 and '09
- OpenOffice.org
- Bryce 5 (3D design)
- Some experience with: Maya and 3D Studio Max

Programming & Markup Languages:

- HTML / XHTML / XML
- CSS
- PHP
- JavaScript / jQuery / JSON
- Flash ActionScript
- SQL
- MS Visual Basic
- MS Qbasic
- Some experience with: Cold Fusion and ASP

Operating Systems:

- Microsoft Windows ('95 through to Windows 7)
- Apple Mac OS X 10.4.1 (Tiger) to 10.6.4 (Snow Leopard)
- Various Linux Distributions (Slackware, Fedora, Ubuntu, SuSE, Smoothwall, and Redhat)
- Router and Network Storage FreeBSD distributions (FreeNAS and PFSense)
- MS DOS
- Some experience with: Mac OS 9

Other Technical Skills:

- Administration of public as well as secure wireless networks between Windows, Linux, and Mac computers.
- Administration of a "LAMP" (Linux, Apache, MySQL, and PHP) Web servers, developing Web sites from both the server side and the client side including implementation of different types of security, web site optimization, and server-side scripting languages.
- Expertise in troubleshooting and repairing computers (including both hardware and software).
- High level of experience in conducting professional presentations in MS Powerpoint and Apple Keynote gained through teaching, staff meetings, school and client interviews.

References are available upon request.